## **Mission Statement**

The Timber Cove County Water District (TCCWD) will strive to furnish sufficient quantities of high-quality drinking water to property owners in the most efficient and economical manner possible. In order to fulfill this mission, the TCCWD will:

- o conduct its business in a manner to benefit the membership
- employ only well-qualified staff
- keep abreast of technology and advances in water supply and system management
- utilize the most cost-effective methods that are protective of public health and welfare
- promote and develop resources to efficiently operate and maintain its facilities and infrastructure
- plan for future water needs
- provide management and technical support services for its members upon request
- practice an effective level of customer service
- conduct a strong public information/education/involvement program
- o promote an effective intergovernmental communication channel
- remain dedicated to the spirit of cooperation within the community of Timber Cove
- develop a unified vision towards improved quality of community life
- o meet publicly, on a regular basis
- receive input from the community
- provide a public forum for all District customers concerned with local water quality and quantity